

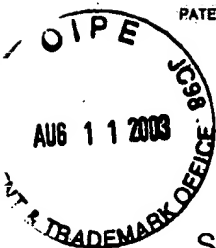


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PATENT & TRADEMARK OFFICE

Application Serial No.: 09/477,331
Attorney Docket No.: 23452-086

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT : Gordon ARNOLD et al. CONFIRMATION No.: 9092
SERIAL NUMBER : 09/477,331 EXAMINER : Jinsong HU
FILING DATE : January 4, 2000 ART UNIT : 2154
FOR : SYSTEM AND METHOD FOR INTEGRATED MANAGEMENT OF ELECTRONIC
MESSAGES

RECEIVED

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Honorable Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AUG 13 2003
Technology Center 2100

REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.116

Entered
9/16/03
[Signature]

Sir:

In response to the final Office Action mailed April 9, 2003, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims beginning on page 3 of this paper.

Remarks/Arguments begin on page 9 of this paper.

Attached herewith is a fee for a one-month extension of time. If additional extensions of time are deemed necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a). Additionally, any required fee, except the Issue Fee, is hereby authorized to be charged to our Deposit Account No. 50-0311 (**Ref. No. 23452-086**).